

Finding a missing family member

The Red Cross helps family members separated from each other to reconnect and keep in contact. The International Committee of the Red Cross (ICRC) coordinates searches in connection with natural disasters, conflicts and migrations. The ICRC processes thousands of new tracing requests each year.

The national Red Cross and Red Crescent Societies around the world participate in finding missing family members. The Finnish Red Cross is a part of this worldwide network.

Tracing requests are processed at the Finnish Red Cross headquarters. The service is confidential and personal data is processed securely. During the tracing process, the tracing request is forwarded to the International Committee of the Red Cross, which is in charge of the tracing work. The Finnish Red Cross contacts the person looking for their loved ones at different phases of the search.

How to make a tracing request

1. Complete the tracing request form.

The form is available on the following website: redcross.fi/get-help-and-support/finding-missing-persons/tracing-to-find-a-missing-person

The form can be filled by a close relative or their guardian/representative.

This page contains instructions and forms in several languages.

2. Send the signed form electronically to tracing@redcross.fi or by post to

PO Box 168, 00141 Helsinki

3. Await contact from the Finnish Red Cross.

Search based on a photograph

The International Committee of the Red Cross maintains a website that people can use to look for their lost family members.

The website is available at www.tracetheface.org

A photograph of the person looking for someone and a mention of who they are looking for are the only pieces of information published on the site. The person sought can be a mother, sister, child or other family member. No personal data on the people are published on the site.

Do this:

1. You can look for your family members in the image gallery. If you recognise a person in a photograph, contact the Red Cross. The Red Cross will then transmit the information to the person in the photograph.
2. If you want to publish your own photo on the website, contact the Red Cross.

Enquiries

If you have any questions related to tracing, please primarily contact the Finnish Red Cross headquarters:

exchange, +358 (0)20 701 2000 (weekdays 8.30 am–4 pm)

tracing@redcross.fi